



Joshua Woodroffe <josh@pixelmight.com>

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## Fwd: Inquiry via Bergey's Store Website - -#6

5 messages

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**Kate Phipps** <Kate@derstines.net>  
To: Joshua Woodroffe <josh@pixelmight.com>

Thu, Aug 10, 2023 at 7:51 AM

Josh,  
See below, any ideas?

Get [Outlook for iOS](#)

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**From:** Matthew A. Haas <MHaas@bergeys.com>  
**Sent:** Thursday, August 10, 2023 7:48:28 AM  
**To:** Kate Phipps <Kate@derstines.net>  
**Subject:** Re: Inquiry via Bergey's Store Website - -#6

i was able to reset password but still when trying to log into my account the page will time out.

## **Matt Haas**

*Service manager*

**Bergeys Truck Center**

**1144 W. Baltimore Pike**

**Kennett Sqaure, PA 19348**

**M: 267-643-7449**

**O: 215-799-4425**



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**From:** Kate Phipps <Kate@derstines.net>  
**Sent:** Thursday, August 10, 2023 1:52 AM  
**To:** Matthew A. Haas <mhaas@bergeys.com>; Sales <Sales@derstines.net>  
**Subject:** [EXTERNAL] RE: Inquiry via Bergey's Store Website - -#6

**CAUTION:** This email originated from outside of the organization. **DO NOT CLICK** links or open attachments unless you recognize the sender and know the content is safe. Report suspicious emails using the Phish Alert button.

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Hi Matt,

I just sent you a password reset, let me know if you still have a problem!



*Kate Phipps - Owner*

*Derstine's Promotional*

*71 Cressman Road*

*Telford, PA 18969*

*O: 215-723-7750*

*C:267-242-7739*

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**From:** Bergeys Store <[orders@bergeystore.com](mailto:orders@bergeystore.com)>

**Sent:** Wednesday, August 9, 2023 10:03 AM

**To:** Sales <[Sales@derstines.net](mailto:Sales@derstines.net)>

**Subject:** Inquiry via Bergey's Store Website - -#6



**TEAM STORE**

**Derstines Screen Printing & Embroidery**

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**Send a message**

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Name            Matt Haas

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Phone #        (267) 643-7449

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Email Address   [mhaas@bergeys.com](mailto:mhaas@bergeys.com)

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Order # (If  
applicable)

Message

page will not let me log into my account and keeps locking up website to where i cant get back into it to order anything

[71 Cressman Rd., Telford, PA 18969](#)

This email was built and sent using [VFB Pro](#).

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**Joshua Woodroffe** <[josh@pixelmight.com](mailto:josh@pixelmight.com)>  
To: Kate Phipps <[Kate@derstines.net](mailto:Kate@derstines.net)>

Thu, Aug 10, 2023 at 10:07 AM

Sounds like you are good to go on this, correct?

Josh

[Quoted text hidden]

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>

**Joshua Woodroffe**  
215-230-7300  
[josh@pixelMIGHT.com](mailto:josh@pixelMIGHT.com)

**pixelMIGHT**  
*Website Design*  
*Online Marketing*  
*Photography*

117 East Broad St. Suite #3  
Souderton, PA 18964

[pixelMIGHT.com](http://pixelMIGHT.com)

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**Kate Phipps** <[Kate@derstines.net](mailto:Kate@derstines.net)>  
To: Joshua Woodroffe <[josh@pixelmight.com](mailto:josh@pixelmight.com)>

Thu, Aug 10, 2023 at 10:39 AM

Sorry, no he says he can log in but the account page keeps timing out?

Get [Outlook for iOS](#)

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[Quoted text hidden]

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**Joshua Woodroffe** <josh@pixelmight.com>  
To: Kate Phipps <Kate@derstines.net>

Thu, Aug 10, 2023 at 11:06 AM

There is something odd going on here. I was first able to log in no problem, but then when I switched to Matthew's account the page wouldn't load. Looking into it now.

Josh

[Quoted text hidden]

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**Joshua Woodroffe** <josh@pixelmight.com>  
To: Kate Phipps <Kate@derstines.net>

Thu, Aug 10, 2023 at 11:26 AM

It's an issue with the WooCommerce plugin. Everytime I reactivate it, the site goes down. Working on a fix... Maybe about an hour.

[Quoted text hidden]